

In preparation for the upcoming school year, please take the following measures in order to minimize problems during the first week:

Your iPad

Check that your iPad is in optimal working condition:

- iPad is able to charge using your issued cord and cube
- There is no physical damage to the iPad
- The keyboard/case functions normally. [iPad and case FAQs](#)
- If you have not restarted your iPad in awhile, please perform a hard reset:
 - PUSH and HOLD the POWER button AND the HOME button UNTIL YOU SEE THE APPLE LOGO
 - Once you see the Apple logo, release both buttons
 - Allow device to restart

Free up space on your iPad

- Delete old photos and videos from your camera roll
- Delete/Uninstall unused apps

Notability

- BACKUP old notes to Google Drive ([video](#) : no audio)
- DELETE old Notes from Notability (after backup has completed)

△Zoom App Issue

You may encounter an issue with the Zoom app on your iPad. The following video demonstrates the issue and how to solve: [Zoom App Not Loading](#)

Update iPadOS

- Plug in iPad
- Settings → General → Software Update → Download and Install

Google Classroom

- Use the Google Classroom app or go to <https://classroom.google.com/> on a computer and accept any invitations to classes
- When using the Google Classroom app, it is important to REFRESH the app often by swiping down while using the app

Moving Forward

★It is extremely important that BEFORE you enter the building each day that:

- Your iPad is fully charged and is functioning normally
- Any issues with technology you are experiencing have been communicated to:
 - Your teacher
 - Mr. McGeechan - HS and MS Students
 - Mrs. Nagle - MS Students
 - Mr. Criscitello - HS Students

Thank you for your cooperation.

[Additional Help](#) to troubleshoot issues

[Other Tips](#) from the Media Center Specialists